



Recovery Oriented Measurement Survey (ROMS) Policies & Guidelines

Policies

Each agency funded by the *Division of Behavioral Healthcare* or Medicaid is required to submit data on all consumers receiving Peer Based Recovery Support Services. The purpose of the ROMS is to evaluate the effectiveness of Peer Based Recovery Support Services (PBRSS) and to track consumers' progress over time.

To the agencies that have previously administered the ROMS, we have changed some of the questions and formats which we hope will improve the implementation process and data quality.

For Agencies: The ROMS should be completed by the consumer independently. If the peer consumer has questions or is not able to fill out the survey independently then the Peer Recovery Specialist may help. However, the Peer Recovery Specialist should not influence the peer consumer's answers.

The ROMS can be administered on paper or online. We strongly encourage the use of the online survey.

- If administered on paper, the consumer should place the completed, folded survey into an envelope, seal the envelope, and initial across the seal. All envelopes should be kept in the same location. The agency will collect the sealed envelopes and mail them to BHDDH every 1 – 3 months. If this is not possible, the envelopes will be picked up every 1 – 3 months.
- If administered on a computer, the link to the survey will be book marked on the web browser for easy access. The completed electronic surveys will automatically be sent to BHDDH. The survey should be submitted using the following link:

https://forms.office.com/Pages/ResponsePage.aspx?id=VGrKUmVENUa_82XQqEEiiKmtVK7FVaRMvv6ZjEjBFtNUMzNKNUIBUEhPQ0RDVURPQ0ZEVkwzWjINVy4u

The survey should be given to consumers at their second visit, 30 days after that, then 60 days after that, and then every 90 days until the peer consumer is no longer receiving PBRSS at your agency.

Before the peer consumer starts the survey, the agency or Peer Recovery Specialist should write (if using paper survey) or type (if using online survey) the Provider ID and the Consumer's ID. Each survey submission should contain the Provider ID and the Consumer's ID as well as the date the survey was completed.

The Consumer's survey ID consists of: the first two letters of the FIRST name + the first two letters of the LAST name + Provider ID [located in the list shown below] + PRS + Count [If the provider finds that they already have a client with the same initials, provider ID, and consumer ID, they must add a count to the end of the ID].

Example: Ana Smith, receiving Peer Based Recovery Support Services at AIDS Care Ocean State would have the ID: ANSMACO1PRS. If there is already an Ana Smith at this provider (or someone with the same first two letters of their first and last name, for example Antonia Smart) then the ID would look like: ANSMACO1PRS2.

The Providers with [ID] are in the list below.

Providers and [ID]:

AIDS Care Ocean State [ACO1]
 AIDS Project Rhode Island [APR1]
 Anchor-MORE [TPC16]
 Anchor-Pawtucket RCC [TPC14]
 Anchor-Warwick Emergency Department [TPC17]
 Anchor-Warwick RCC [TPC15]
 BH Link [BHL1]
 Center of Excellence [COE]
 Community Care Alliance-AGAPE, Providence [CCA7]
 Community Care Alliance -AGAPE, Woonsocket [CCA15]
 Community Care Alliance -Community Support Program, 55 John A. Cummings Way [CCA1]
 Community Care Alliance -General Outpatient Program, 245 Main St. [CCA15]
 East Bay Community Action Program [EBM1]
 Gateway/Lifespan [GHI1]
 I-Teams [ITM1]
 Newport County Community Behavioral Health [NMH1]
 Opioid Treatment Program [OTP]
 Other [OTH]
 Parent Support Network-Child & Family Program [PSN1]
 Parent Support Network-HOPE Recovery Community Center of Newport County [PSN2]
 Recovery Housing [RHO1]
 RI Family Court- Family Treatment Drug Court [FCR1]
 The Providence Center-Providence [TPC1]
 Thrive Behavioral Health [KCM1]
 Youth Pride Rhode Island [YPR1]

If you selected "Opioid Treatment Program," "Center of Excellence," or "Other" please enter the provider name & location on the survey.

For Peer Recovery Specialists: Assisting consumers with the completion of their ROMS is allowed, but the questions are intended to be completed independently, not asked by the Peer Recovery Specialist. It is ok to read the questions to the Peer Consumer but allow the Peer Consumer to fill out the survey on their own with your reading assistance. The goal is to have the survey completed at least every 90 days.

For Peer Consumers: Consumer data is only shared in a group (not identifiable) outside of BHDDH. BHDDH does not have access to Peer Consumers' identities. Peer consumers should answer the questions independent of their Peer Recovery Specialist, whenever possible.

Guidelines

- The survey is not limited to new peer consumers, it can be given to a peer consumer at any point in their time working with the Peer Recovery Specialist. A Peer Recovery Specialist can be working with a peer consumer for any amount of time and begin completing the ROMS.
- The survey should be administered at the second meeting with the peer consumer and it must be completed within the first 14 days of the second visit. If it cannot be done within the first 14 days of the second visit with the peer consumer, it should be completed at the earliest date possible.
- After the survey is completed, the next survey should be completed within 30 days, then after 60 days, and then every 90 days. If this is not possible, attempts should be made to have the survey completed at the next meeting with the peer consumer. If a survey is missed, complete the survey as soon as possible. The survey should be completed at least every 90 days.
- If the consumer is either incarcerated or hospitalized for a length that would cause them to be discharged from the program you currently work in, you would discontinue to utilize the survey. If the consumer is incarcerated or hospitalized for a shorter amount of time, you would continue to administer the survey once the client is released from prison/jail or the hospital.
- The survey should be completed in its entirety at the time of presenting it to the peer consumer. The survey cannot be completed in parts. This is also true for the online survey – there is no way to log back into the survey at a later time.
- The survey is discontinued once a peer consumer stops receiving peer recovery services from your agency.

General questions should be asked internally at your organization. If your organization cannot answer your questions they should contact Samantha Borden at BHDDH.

BHDDH will be following up with you periodically to check in, answer any questions or concerns, provide data reports, and to get your feedback.

In the meantime please let us know if you have any questions about starting this process.

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